

DATA-DRIVEN RESULTS

ALIGN HOSPITAL AND QUALITY METRICS



STROKE INITIATIVE

Reduce door-to-needle below 60 minute AHA guideline

Achieve >75% Success rate

Earn Target Stroke Honor Roll Elite Award

DOOR TO DOCTOR

Improved % yield of patients seen within 30 minutes

Resulted in a revenue increase of \$1.1 million dollars

LWBS dropped to less than 1%

DECREASED LWBS

Decreased LWBS rate from 0.8% to 0.2%

Decreased length of stay from 240 to 116 minutes with team triage

Improved Admit to Bed time and patient safety

INCREASED PATIENT SATISFACTION

Developed "We Care" customer service training program

Improved discharge process and communication with patient

Improved HCAPHS scores to highest within hospital health system

SEPSIS INITIATIVE

Increased completion of 3 hour bundle to over 80% of patients.

Lactic acid >2.0 results called directly to treating physician

Successfully integrated all service lines into process

DOOR TO BALLOON

Reduced DTB to average of 65 minutes

Decreased length of stay in ED for patients

Adopted as benchmark for entire health system